Update on catering contract

Embedding quality and service across our cafes

Mobilisation of the contract is complete and the Compass team are now embarking on a period of embedding the service. This means ensuring the products available at each café site and the service level match what our customer’s need, whilst also achieving the overall aims of the contract. We refreshed all café menus on the 15 January and are continuing to listen to feed-back and make necessary changes in some sites where we know improvements are still required.

Wellcome Trust café benefits from major new refurbishment

The Wellcome Trust café benefitted from a substantial refurbishment over the Christmas period and reopened on the 15 January. The Design and Build team worked extremely hard to understand how the space could be used in the most effective way and worked collaboratively with the Department to provide an attractive and comfortable space.

New extended hospitality menu launches – have you tried it?

For those who book internal hospitality, Compass provide a wide range of breakfast, lunch, cream tea and drinks reception options. On the 25 January they launched a new extended menu which gives customers a much wider selection of exciting choices.

To help bookers visual the options, taste the quality of products on offer, and see how they are presented at meetings, existing bookers were invited to one of three showcase events held across various city centre locations and at the Old Road Campus. We had a high customer turn-out and gained some valuable feed-back about what else customers would like to see on future menus.

Showcase events will run twice a year and future dates will be communicated shortly. Do book early to guarantee your place by contacting catering@admin.ox.ac.uk.
Update on plans for the new Central Production Unit (CPU) at Osney

Work is continuing on the CPU at Osney and is still on course to open summer 2018. We will keep you updated on our plans as and when we know more.

Get in touch

The Catering contract is managed by the Facilities Management and Purchasing teams in Estates Services. If you have any questions regarding catering do contact Lisa Hofen, Head of Strategic Facilities Management, lisa.hofen@admin.ox.ac.uk or Sally Rutty, FM Contracts Manager, sally.rutty@admin.ox.ac.uk.